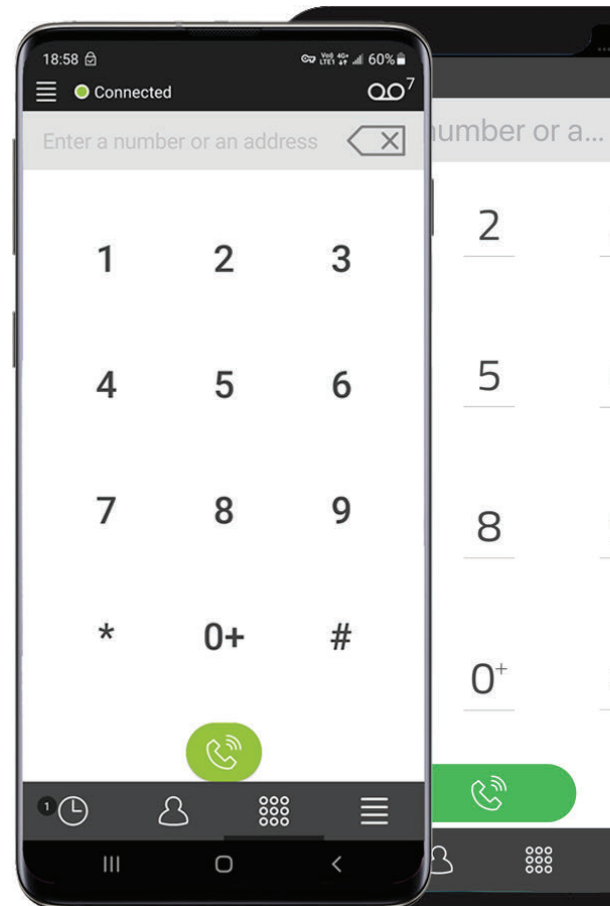


Next-Generation Business Communication System



VOIP PBX Telephone System



IP Phones

For IP Phones details, please visit :
<https://www.platonvoip.com/ip-phones>



SNOM



D140 / D150

D713

D717

D735

D785

Yealink

easy VoIP



SIP-T30P

SIP-T31P / SIP-T31G

SIP-T33G

SIP-T43U

SIP-T46U

SIP-T58W

CISCO

poly



6821-3PCC

7841-3PCC

8851-3PCC

Edge B20

CCX 350

CCX 700

Wireless DECT Phone

Softphone

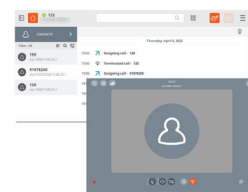


M30

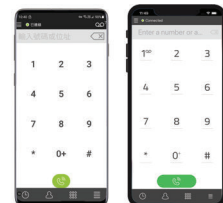
M70 / M80

M90

M900 DECT Station



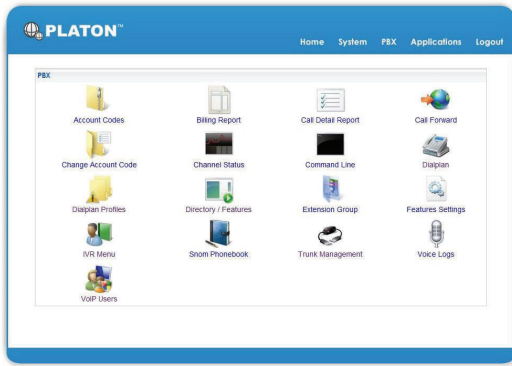
Windows / macOS



Android / iPhone



Software



PLATON® Web based GUI interface

Our VOIP system allows administrators to easily control and monitor the system with a user-friendly interface. No more waiting for telecom professionals or using text-based commands. Everything is just a click away.

Administrators can manage various features of a VOIP PBX system, including users, dial plans, IVR, and more. Our system is both secure and powerful, and no additional client software is required to monitor its performance. With our intuitive interface, managing your VOIP system has never been easier.



Features For Business Operation

1. Free Long Distance calls with your branches and clients using Internet connections
2. Unlimited voice mail box
3. Voice message to E-Mail
4. Softphone / App for travel
5. Interactive Voice Response System (IVRS)
6. Conference Bridge support up to 50 users
7. Call Hold (Music-on-hold)
8. Call Transfer (Unattended / Attended)
9. Call Forwarding (All / No Answer / Busy)
10. Do-not-disturb (DND)
11. Call Waiting
12. Call Pickup (Direct / Group)
13. Line Key with Status Indication
14. Incoming / Outgoing Call Screening
15. Day / Night Mode
16. Fax-to-E-mail (Optional)

IP PBX



For IP PBX details, please visit :
<https://www.platonvoip.com/products/ip-pbx>



CS-1200 V2



CS-2200 V3



CS-4200 V3



Server Edition

| Model | CS-1200 V2 | CS-2200 V3 | CS-4200 V3 | Server Edition |
|----------------------------------|-----------------------------|---------------------------|---------------------------|---------------------------|
| Chassis | Compact / 19" 1U Rack Mount | 19" 1U Rack Mount | 19" 1U Rack Mount | 19" Rack Mount |
| Recommended Capacity | Up to 30 Users | Up to 150 Users | Up to 600 Users | Up to 1000 Users |
| Max. Concurrent Calls | 15 | 50 | 200 | 500 |
| PSTN Port Type | CO / IDAP (T1/E1) / SIP | CO / IDAP (T1/E1) / SIP | CO / IDAP (T1/E1) / SIP | CO / IDAP (T1/E1) / SIP |
| Network Ports | 4 | 6 | 8 x RJ45 + 2 x SFP | 4 |
| Voice Recording Space | 3,000 Hours | 13,000 Hours | 26,000 - 52,000 Hours | 13,000 Hours or above |
| Redundant Storage | RAID 1 (Mirror) | RAID 1 (Mirror) | RAID 1 (Mirror) | RAID 1 / 5 / 6 |
| Redundant Power Supply Unit | - | - | Optional | Optional |
| High Availability (HA) Support | - | - | Optional | Optional |
| Contact Center | - | - | Max 50 Agents | Max 500 Agents |
| Input Voltage | 110 / 220V AC | 110 / 220V AC | 110 / 220V AC | 110 / 220V AC |
| Power Supply Unit | Internal | Internal | Internal | Internal |



For Customer Service Center / Inbound Call Center

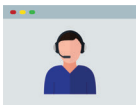
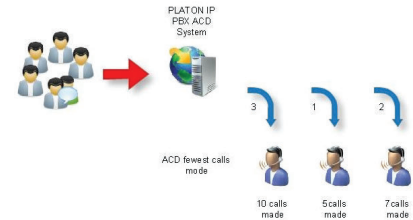
PLATON® includes everything you need for customer service center. From IVR (Interactive Voice Response) to ACD (Automatic Call Distribution), you can manage your customer service center easily with PLATON® solution.

Features for Customer Service Center

1. Automatic Call Distribution (ACD)
2. Multiple Queue on each agent
3. Call Monitoring / Call Coaching
4. Call Recording
5. Call Statistics
6. ACD Wall Board and Agents Status Panel

| Agent Status | |
|-----------------|---|
| On Phone | 2 |
| On Hold | 0 |
| Busy | 0 |
| Idle | 1 |
| Offline | 0 |

| | |
|-----------------------------------|--------------|
| Agent | 6 |
| Idle | 1 |
| On Phone | 2 |
| Busy | 3 |
| Answered | 34 |
| Answered (Current Month) | 943 |
| Called Out | 61 |
| Called Out (Current Month) | 1,403 |



PLATON® Outbound Call Center Solution

PLATON® ADVANCED SOLUTIONS offers a comprehensive suite of features for call centers. With PLATON® ADVANCED SOLUTION, you can easily create telemarketing campaigns tailored to your specific needs. PLATON® provides One-Click to Dial and Auto Dialer functions to meet different levels of requirements.

PLATON Auto Dialer IVR System Module

The Auto Dialer IVR System module is a powerful feature of PLATON® that enables the system to make outbound calls automatically. With this feature, the system will automatically dial the phone numbers on your list and play an announcement once the call is answered.

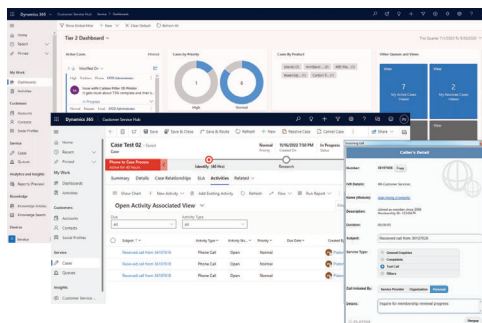
Predictive Auto-Dialer

PLATON® Predictive Auto-Dialer is a powerful tool designed for large-scale telemarketing campaigns. With this feature, the system will automatically dial the phone numbers on your list, detect the answer signal, and filter out fax machines and bad numbers, saving your agents time and effort. Once a valid call is detected, the Auto-Dialer will forward it to an available agent and start the conversation.



CRM Integration

PLATON® supports integration with popular CRM systems on the market, including Microsoft Dynamics 365, SuiteCRM, SalesForce, vtiger, and SugarCRM. With PLATON's click-to-dial and screen popping features, agents can easily access client information, maximizing their performance and call efficiency for inbound and outbound calls.

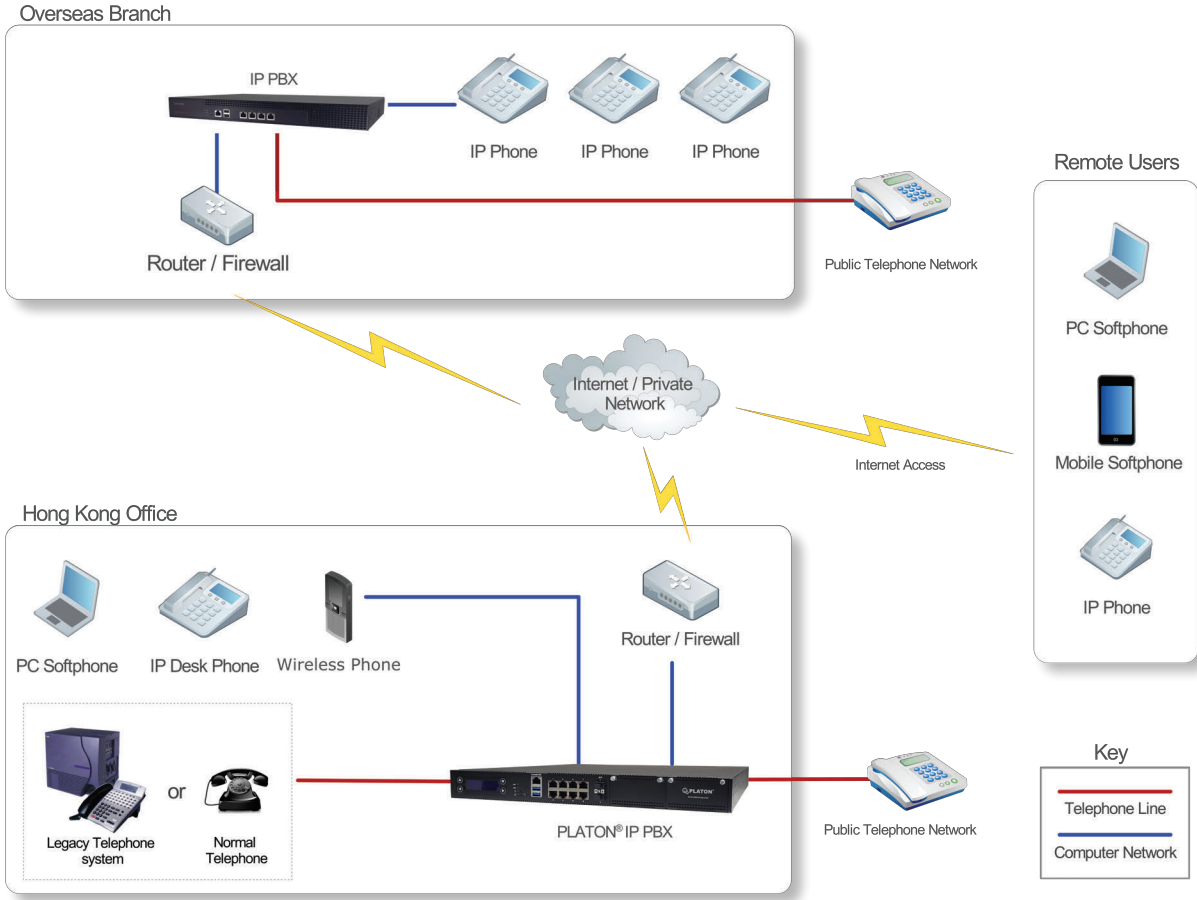


PLATON® API - Software integration



The PLATON® phone system offers API (Application Programming Interface) support, enabling direct connection with various third-party software. This feature allows client software or application platforms to interchange data and information with the PLATON® phone system without requiring TAPI (Telephone Application Programming Interface) or any adaptors. This approach is more effective and cost-effective than traditional methods.

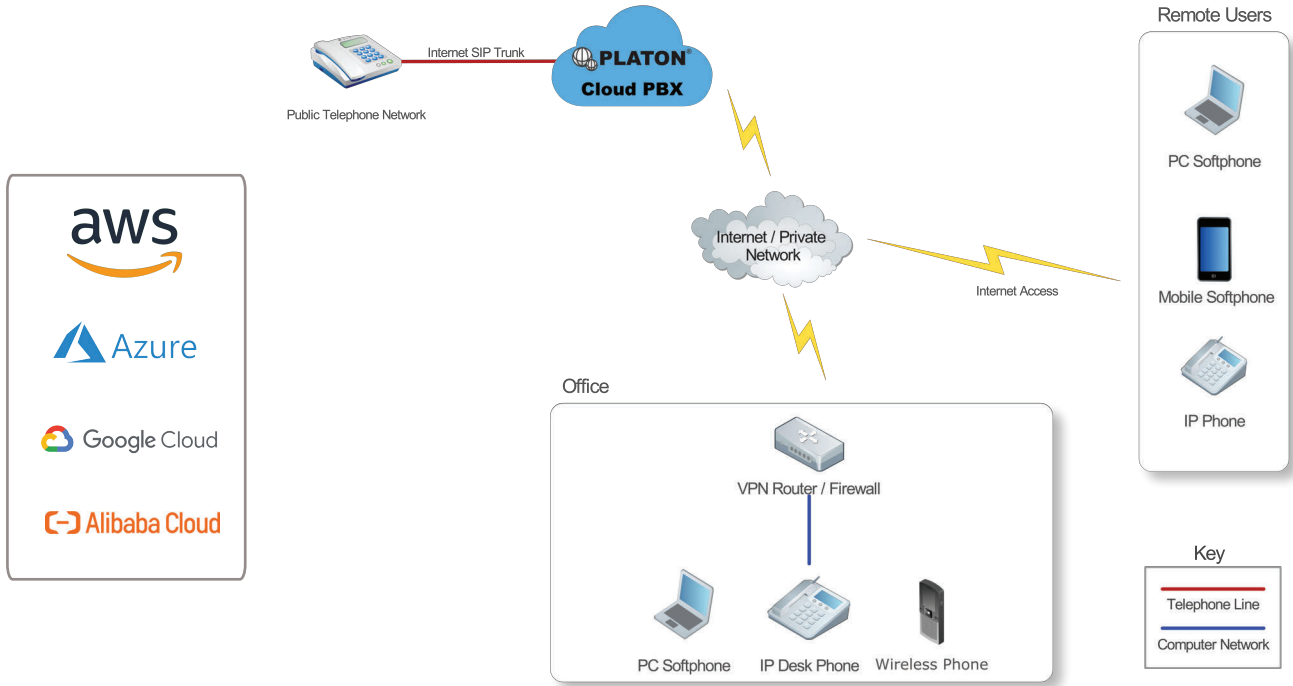
On-Premises Solution



Cloud Solution

PLATON® Cloud IP PBX System

Simplify your communication infrastructure with PLATON® Cloud IP PBX. Eliminate hardware maintenance, enjoy rapid deployment with a short order lead time, and connect seamlessly from anywhere. Backed by a high SLA and hosted on leading public cloud platforms like AWS, Azure, Google Cloud, and AliCloud, PLATON ensures reliability, scalability, and instant availability for your business needs.



Accessories

**snom D7C
Expansion Module**



IP Door Phone



Video Door Phone



Grandstream Door Phone



**Poly Trio C60
IP Conference Phone**



**Yealink CP965
IP Conference Phone**



**Poly Sync 20+
Conference Speaker**



**Jabra Speak2 75
Conference Speaker**



PLATON VOIP Gateway



PLATON Firewall / VPN Router



**Cisco ATA 192
Analog Telephone Adapter**



Hotel Phones



snom HD101



snom HD351W

Headsets



Poly Blackwire
3315 Mono



Poly Voyager
4320 UC Duo



Jabra
Evolve2 30 SE UC Mono



Jabra
Evolve2 55 Duo



Please Contact :