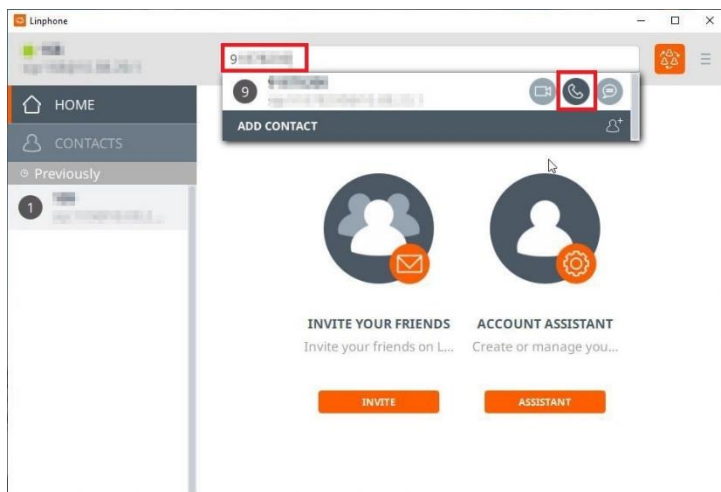


Linphone Desktop User Guide

1. Making Calls

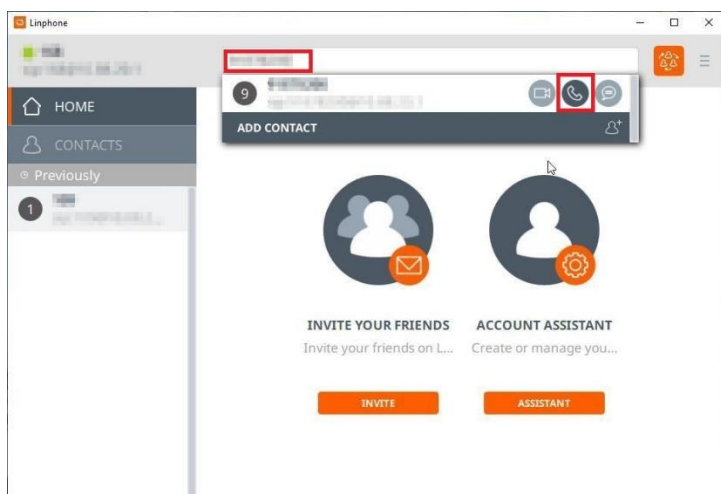
i. Outside Calls

Input “9” and Desired Phone Number  Press   Talk 



ii. Calling Other Extension

Input Extension Number  Press   Talk 



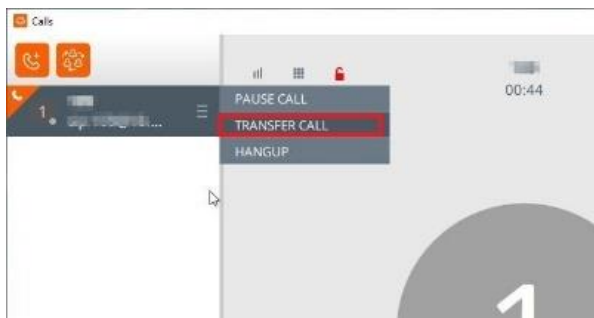
2. Answering Calls




3. Transferring a Call / Call Transfer

i. Blind / Unattended Transfer

During a conversation ▶ Click  ▶ Click  ▶ Click 



▶ Input transfer destination (e.g. Extension Number) and Press 



ii. Supervised / Attended Transfer

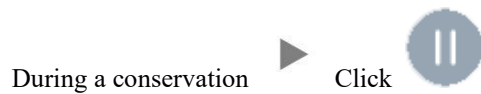
During a conversation ▶ Click  ▶ Click  ▶ Click 

▶ Input transfer destination and Press  ▶ Inform 3rd party about you are transferring 

▶ Click 

4. Holding a Call / Mute your microphone

i. To Hold

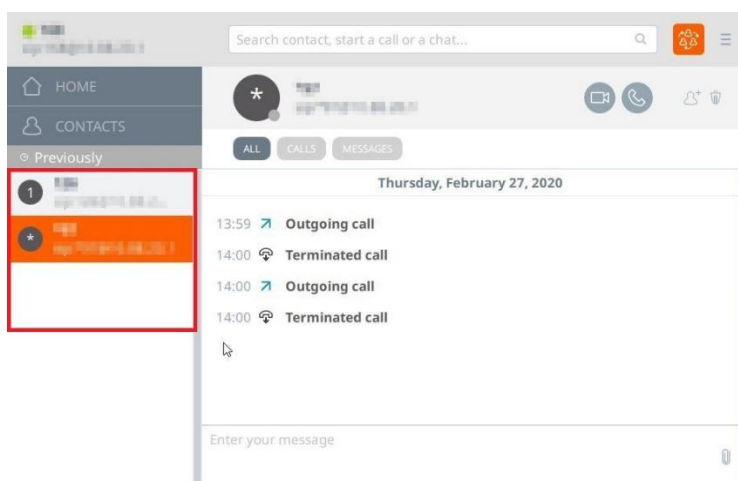


ii. To Mute






5. Checking Call History

I. Call History will be listed on the left hand side of software.



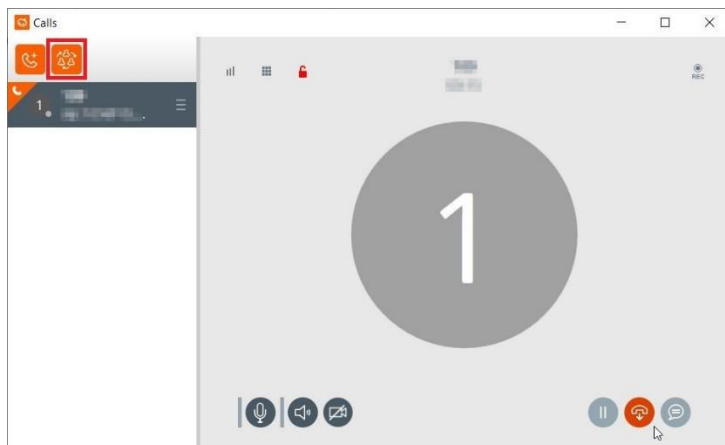
Icons on top:

-  Represents Dialed calls
-  Represents Received calls
-  Represents Missed calls

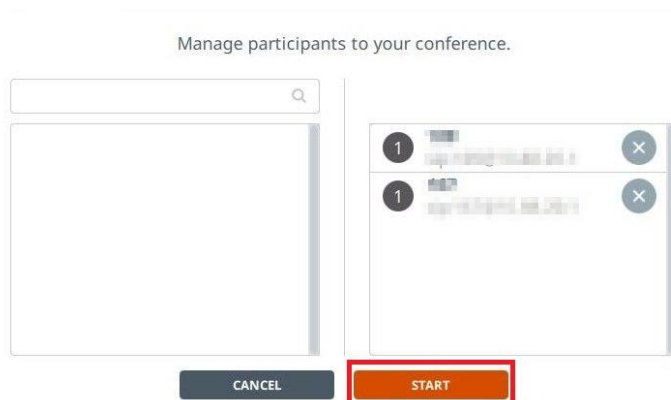
6. Making a conference (Conference Call)

i. To Establish a Conference

During a conversation ▶ Press 

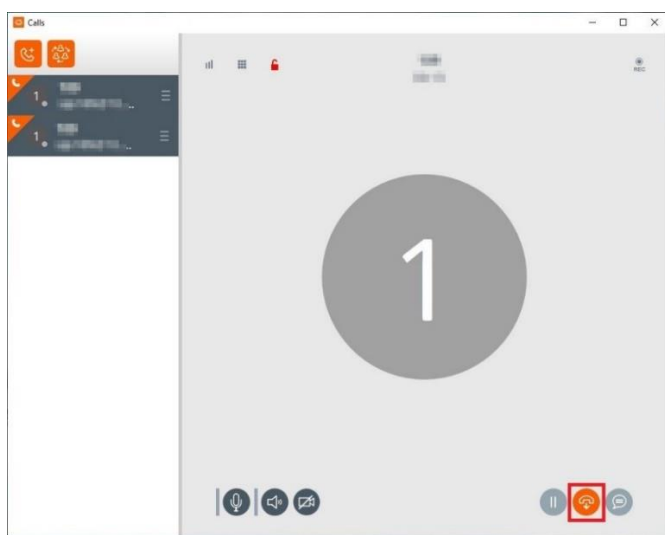


▶ Manage participants for conference ▶ Click 



ii. To Leave a conference

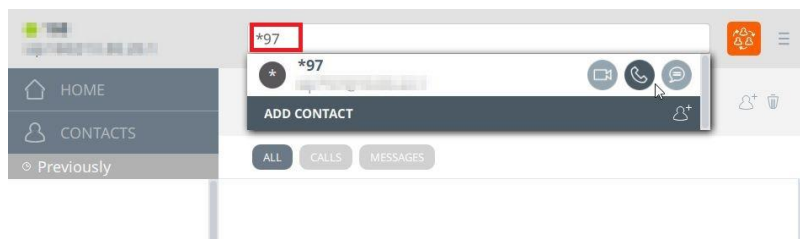
During a conference ▶ On-Hook 



7. Checking Voice Mail

Dial ***97** for checking Voice Mail

Press



Enter Password



Press **1** to **Listen** Message

Press **5** to **Repeat** Message

Press **6** to **Play Next** Message

Press **7** to **Delete/Un-Delete** Message

8. Voice Mail Setup

Dial ***97** for Voice Mail setup

Press



Enter Password (if any)

Press **0** to goto **mailbox options**

Press **1** to record **Unavailable** Message

Press **2** to record **Busy** Message

Press **3** to record **Your Name**

Press **4** to record **Temporary** greeting

Press **5** to **Change Password**